

EVICTION PREVENTION RESOURCES IN COLUMBUS/FRANKLIN COUNTY

As of April 8, 2021

Information compiled by Housing Stabilization Coalition

EMERGENCY FINANCIAL ASSISTANCE

IMPACT Community Action Emergency Assistance

- All services serve Franklin County residents with income levels at either up to 80% AMI or 200% FPL.
- Rent/Mortgage and/or Utility Assistance – Rent/Mortgage Assistance provides financial support for past due balances or first month's rent to prevent homelessness. Utility Assistance provides support for past due utility balances.
- HEAP - The Home Energy Assistance Program (HEAP) helps households prevent energy service disruptions, restore disconnected services, and/or secure seasonal heating and cooling energy needs. Customers can call to schedule an appointment at 614-246-0019 or can come in as a walk-in at 8AM M-F or 1PM M-W & F, on a first come first served basis.
- The following documentation will be required to proceed with services: ID, SSN, 30 days income (all household member 18 years or older), utility bills, past due rent notice, lease or mortgage statement, [Housing Assistance Need Documentation form](#), and some programs require a birth certificate. For Mortgage customers, we will also need either a completed W9 from your lender or Form 1098 Mortgage Interest Statement.
- Customers can apply for Rent/Mortgage assistance two ways by either calling 614-964-2906 or apply online at <https://apply.impacthopefund.org>

Franklin County PRC Program and PRC Plus Program for Families Struggling to Meet Rent or Facing Eviction

- Franklin County is providing relief for eligible families struggling to meet rent or facing eviction through the [Prevention, Retention and Contingency \(PRC\) and the new PRC Plus Rental Assistance Programs](#). These programs offer one-time rental assistance payments for Franklin County families with minor children or a pregnant woman in her third trimester: If COVID-19 related up to 300% of the federal poverty level (FPL); If not COVID-19 related then up to 165% FPL.
- If a family qualifies, Franklin County may be able to cover the past due rent up to \$1,500. If the need is COVID related families may also be eligible for one additional month of rent up to \$1,500.
- Rental assistance payment(s) are made directly to the landlord.
- While standard PRC is available year-round, the PRC Plus Rental Assistance Program is only available June 1, 2020 through December 15, 2021 or until funds have been exhausted, whichever comes first. FCDJFS cannot process or pay any PRC Plus application that is incomplete or missing required verification's as of Dec. 15, 2021.
- For additional information about the PRC Plus Rental Assistance Program, the standard PRC Program or learn how to apply, visit <http://jfs.franklincountyohio.gov/PRC>

Franklin County Veterans Service Commission (veterans, dependents, survivors)

- Short term financial assistance to include rent, utilities, and food
- Franklin County resident for at least 90 days and meet one of the following:
 1. Veteran discharged under honorable conditions,
 2. Current Active Duty Member,
 3. VA service-connected condition,
 4. Guard/Reserve previously or currently called to active duty by Presidential Order.
- Contact: 614-525-2500 or veteransservice@franklincountyohio.gov Application available at <https://vets.franklincountyohio.gov>

Columbus Metropolitan Housing Authority (CMHA) (see specifics below)

- Financial assistance covering rent and utilities:
 - Must have a housing voucher from CMHA or
 - Live in a CMHA owned housing community.
- Interim income adjustment:
 - Must have a housing voucher from CMHA or
 - Live in a CMHA owned and subsidized housing community.
- 40% of monthly income payment arrangements:
 - Must live in a CMHA owned and subsidized housing community.
- Contact: (614) 421-6000 or <https://cmhanet.com> or email RiseCenter@cmhanet.com

<p style="text-align: center;">Columbus Urban League</p> <ul style="list-style-type: none"> • Emergency financial assistance • Must be at or below 125% of the Federal Poverty Level and have a qualifying emergency • Credit Repair for Housing & Ombudsman Services • Contact: email emergencyassistance@cul.org or 614-484-9110 or https://www.cul.org 	<p style="text-align: center;">COMPASS</p> <ul style="list-style-type: none"> • Limited emergency financial assistance for families/individuals facing a challenge that would affect self-sufficiency. • Have a qualifying temporary emergency. • Employed (full-time, part-time or temporary) – those recently unemployed due to COVID-19 may qualify • Contact: 614-463-9612 or www.compass614.com
<p style="text-align: center;">Central Ohio Area Agency on Aging (COAAA)</p> <ul style="list-style-type: none"> • Housing Assistance Program (HAP) offers limited rent assistance for Columbus residences 50 and older. Must be 138% of poverty level and have unforeseeable hardship. • CARES offers assistance for persons 60 and older who reside in Franklin County. Must meet income within 200% of poverty level and have a COVID-19 related hardship. Funds are limited. • Contact COAAA at 614-645-7250 	<p style="text-align: center;">Physicians CareConnection</p> <ul style="list-style-type: none"> • Financial assistance for families with children. • Coordinates access to other social services (i.e., transportation, pregnancy resources, food assistance). • Contact: 614-884-2441, option 1, then option 4 or www.pcchealth.org
<p style="text-align: center;">Homelessness Prevention Network</p> <ul style="list-style-type: none"> • Works with families & expectant mothers at imminent risk of homelessness within 1-14 days. • Before someone becomes literally homeless, the goal is to provide housing stabilization supports that they need or want. • For additional information: https://www.csb.org/how-we-do-it/homelessness-prevention-network 	
<p>OTHER ASSISTANCE</p>	
<p style="text-align: center;">Community Mediation Services of Central Ohio</p> <ul style="list-style-type: none"> • FREE impartial conflict resolution assistance for both landlords and tenants to help them reach a voluntary agreed outcome to eviction-related disputes (win/win “pay and stay” and/or “voluntary move out arrangements” common). • Helps Tenants access emergency rental assistance • Offers mediations M-F by phone and has mediators available on site every day at eviction court. • Contact: 614-228-7191 ex 13 or https://communitymediation.com 	<p style="text-align: center;">Legal Aid Society of Columbus</p> <ul style="list-style-type: none"> • Legal advice and representation to tenants facing eviction. • Unemployment Compensation – help for applicants are encountering delays or other difficulties in securing their benefits. • Contact: 614-241-2001 or www.columbuslegalaid.org
<p style="text-align: center;">Franklin County Municipal Court Self Help Resource Center</p> <ul style="list-style-type: none"> • Legal information provided to anyone with a civil municipal court issue. • Services provided online, outside eviction court every morning Monday-Friday, and at the courthouse at 375 S. High Street, 6th Floor, every weekday from 9:00a-3:00p. • Contact: http://www.fcmcselfhelpcenter.org 	<p style="text-align: center;">City of Columbus Financial Navigator Program</p> <ul style="list-style-type: none"> • Helps residents take back control and identify immediate steps to help manage expenses, maximize income, and access available resources. • Develop custom action plans with steps to move forward. • Services are offered remotely via telephone and are FREE for all Columbus residents. • Call 614-645-6933 or fill out an interest form at www.columbus.gov/financialnavigator
<p style="text-align: center;">HandsOn</p> <ul style="list-style-type: none"> • To learn about additional resources, call 2-1-1 or 614-221-2255 for 24 hour information and referral services 	